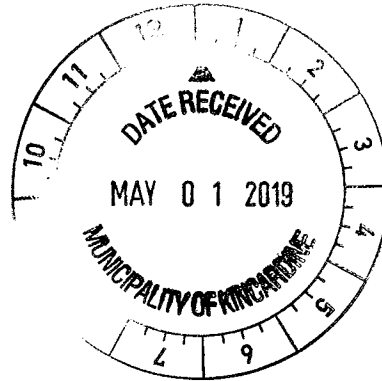


39 Beech St E
Aylmer, ON
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April 30, 2019

**Re: EPCOR Natural Gas Limited Partnership ("EPCOR")
Southern Bruce Rate Application
EB-2018-0264**

EPCOR Natural Gas Limited Partnership ("EPCOR") has filed a Rate Application (EB-2018-0264) with the Ontario Energy Board in which it is proposing to fix rates for natural gas distribution the Municipality of Arran-Elderslie, the Municipality of Kincardine and the Township of Huron-Kinloss (the "Project").

You have been identified by the Ontario Energy Board as a party requiring notice of this application, or as a party who has registered as an intervenor in the South Bruce Expansion applications (EB-2016-0137, EB-2016-0138, EB-2016-0139). Enclosed please find copies of the Notice of Hearing and the application and the evidence. The Notice of Hearing provides additional detail as to the Ontario Energy Board's process and how you can participate in that process.

Please email gas@epcor.com or call (519) 773-5321 if you have any questions in regards to the foregoing.

Sincerely,

Bruce Brandell
Director, Commercial Services
EPCOR Utilities Inc.

Southern Bruce Project
Rate Application (Updated)
EB-2018-0264 April 11/19
Physical copy available
in Clerks Dept.

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EPCOR NATURAL GAS LIMITED PARTNERSHIP

EPCOR Natural Gas Limited Partnership has applied for approval of natural gas distribution rates and charges it proposes to charge customers in the municipalities of Arran-Elderslie and Kincardine, and the Township of Huron-Kinloss, effective January 1, 2019.

Learn more. Have your say.

In 2018, the Ontario Energy Board selected an affiliate of EPCOR Natural Gas Limited Partnership to provide natural gas service to customers in the municipalities of Arran-Elderslie and Kincardine, and the Township of Huron-Kinloss that currently do not have service. The approval was later transferred to EPCOR Natural Gas Limited Partnership.

EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board for approval of natural gas distribution rates and charges it proposes to charge customers effective January 1, 2019, that take service. If the application is approved as filed, customers in the municipalities of Arran-Elderslie and Kincardine, and the Township of Huron-Kinloss would see the following annual bills:

Customer Types	Typical Annual Distribution Charge (\$/year)
New and Existing Residential	\$858.69 - \$880.81
Small Commercial and Agricultural	\$1,550.57 - \$1,557.62
Medium and Large Commercial	\$7,553.53 - \$18,323.19
Large Volume Seasonal – Grain Dryers	\$17,435.49 - \$54,261.95

It is important to review the application carefully to determine how you may be affected.

EPCOR Natural Gas Limited Partnership has also applied for approval of a rate plan for the ten-year rate stability period extending from January 2020 to December 2028. Rates during this period will be annually adjusted by inflation and may be subject to other adjustments as approved by the Ontario Energy Board.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider the application filed by EPCOR Natural Gas Limited Partnership. During the hearing, we will question EPCOR Natural Gas Limited Partnership on its proposed rates and charges. We will also hear questions and arguments from individual customers and from groups that represent residential and business customers. At the end of this hearing, the OEB will decide what distribution rates and other charges will be allowed.

If EPCOR Natural Gas Limited Partnership's application is approved, the OEB's review in the years 2020 through 2028 may be limited to ensuring certain annual adjustments are made in accordance with the approved rate plan.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review EPCOR Natural Gas Limited Partnership's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **May 13, 2019** or the hearing will go ahead without

you and you will not receive any further notice of the proceeding.

- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is **EB-2018-0264**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2018-0264** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. EPCOR Natural Gas Limited Partnership has applied for a written hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **May 13, 2019**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

