

Quarterly Update Report

Title: Community Services Q1 2025 Report

Report Number: Community Services Quarterly Report-2025-02

Meeting Date: Wednesday, April 23, 2025

Parks & Facilities:

Parks & Facilities Projects Actioned in Q1:

| Project | Status | Update | |
|--|-----------------------------|---|--|
| C/S City Works Implementation | In progress 80% | The development environment has been created. Beginning staff training workshops. | |
| Birchwood Playground Replacement | Public Engagement 10% | Developing engagement strategy following council direction. At risk of carrying over due to playground equipment lead time. | |
| Boardwalk Construction | In progress 10% | Awaiting finalization of drawings with wood/concrete material selection. Next step: Preparation of Tender. | |
| Pier Safety Enhancements | In Progress 10% | New parking lot gates installed. Continuing to troubleshoot pier ladders. | |
| Tiverton Ball Diamond Upgrades | Procurement 20% | Awaiting Council award of contract. Next Step: Construction. | |
| Scotts Point Playground | Public Engagement 10% | Concept designs complete. Next Step: AAC consultation and public engagement for design selection. | |
| Lighthouse Repainting | Procurement 20% | Awaiting Council award of contract. Next Step: Construction. | |
| Core Aerator Procurement | In Progress 90% | Awaiting delivery. | |
| Seashore Playground | In Progress 10% | In consultation with designer and developer to design the play structure. | |

| DC LED Lighting Conversion | Procurement 10% | Developing procurement documents. | |
|------------------------------------|--------------------|---|--|
| Park Washroom Flooring Installs | In Progress 25% | Procurement complete. Next Step: Construction, projected to start beginning of May. | |
| HVAC Replacement at DC Pool | Complete 100% | Complete within budget. | |
| Connaught infield Repairs | Procurement 20% | Awaiting Council award of contract. Next Step: Construction. | |
| Medical Centre Painting | In progress 25% | Procurement Complete. Next Step: Painting. | |
| Building Condition Assessment | In progress 85% | Engineering assessments complete. Next Step: Architectural designs at DC & TSC. | |
| TSC Washroom Renovation | Procurement 15% | AAC consultation complete. Procurement in progress. | |
| DC Low – E Ceiling Install | In Progress 20% | Procurement complete. Next Step: Construction. | |
| DC Wall Sealing | Procurement 20% | Awaiting Council award of contract. Next Step: Construction. | |
| DC Generator Replacement | Procurement 15% | Engineering complete. Project Carryover due to Generator lead times. Next Step: Procurement in progress | |
| DC Customer Service Desk | In Progress 15% | Preliminary design created. Next Step: AAC Consultation. | |
| Medical Centre Wind Break | Procurement 10% | Procurement in progress. | |
| DC Hall Dishwasher | In Progress 90% | Awaiting delivery. | |
| TSC Refrigeration Plant | In Progress 25% | Procurement and Engineering Complete. Components have been ordered. Awaiting delivery. Next Step: Construction. | |
| DC Lift Replacement | Complete 100% | Complete | |
| TSC Boards Replacement | In Progress 45% | Design and demolition complete. Next Step: New boards production and installation. | |
| Pool Diving Board Replacement | In Progress 20% | Procurement Complete. Next Step: Construction | |

| Ash Tree Removal – Red Trail | Procurement 20% | Awaiting Council award of contract. Next Step: Public Engagement/information sessions. | |
|--|--------------------|---|--|
| DC Dressing Room HRV | In progress 75% | Components delivered. Next Step: Installation and commissioning | |
| DC Exterior Ramp Repairs (front door) | Procurement 20% | Awaiting Council award of contract. Next Step: Construction. | |
| Victoria Park Design Project | In progress 10% | Staff reviewing Council's direction for park design. Cannon wheels have been delivered and will be installed in May 2025. | |

Recreation and Programs:

The following is a summary of key revenue driving recreational programs:

| | 2024 Quarterly | |
|--------------------------------------|----------------|---------|
| Program | Average | Q1 2025 |
| Swim lesson capacity | 74% | 71% |
| Aquafit participation | 1230 | 1201 |
| Landfit participation | 500 | 397 |
| March break camp participation | 242 | 253 |
| Summer camp capacity | 100 | 89% |
| Advanced aquatic course registration | 12 | 16 |
| Pickleball participation | 1174 | 1112 |
| Kinder gym participation | 720 | 685 |
| Health Club Visits | 6172 | 7811 |

Membership Update:

In December 2024 an all-inclusive fitness membership providing access to the pool, health club, landfit and aquafit classes was launched at the Davidson Centre with two goals: 1) increase participation, 2) offer affordable access with a convenient bi-weekly payment schedule.

November 15, 2024 membership total: 299 March 31, 2025 membership total: 468

Since launching the new memberships, 'swim only' members have reduced by 44% and participation in the all-inclusive membership has grown by 75%. Overall membership growth from 2024 to date is 57%.

Programming Updates:

- Winter weather this year presented challenges with participation in programming due to an increase in facility closures and cancellations. This is reflected in the Q1 participation statistics. Swim lessons were extended to accommodate missed classes.
- New equipment purchased for the Health Club: 2 new treadmills (replacements), new barbells, new cable machine attachments.

- Seasonal summer camp staff hired: 25 full-time and 2 part-time.
- Two daytime aquatic staff have been hired to replace a vacancy.
- Summer camp registration capacity has been increased by 10 spots per week to assist with serving the needs in the community.

Community Engagement:

- Through a partnership with Community Living Kincardine a 6-week speaker series is being held at the Davidson Centre for Active Aging 55+. Speakers have included: emergency services, Alzheimer Society, Bruce County Library, a local naturopath and Huron Shores Hospice.
- During the month of February, we engaged the community to participate in naming the new Zamboni through a colouring contest. 384 entries were received, and the winning name is Chillzilia which will be attached to the Zamboni as a license plate.
- Through collaboration with Kincardine Environmental Action Network, Huron Bruce Nature and Bar Down a full week of community activities have been planned to Spring Clean our community during Earth Week April 21-27, 2025.

Special Events:

• To date, 36 special event applications have been received, reviewed and approved by the Special Events review committee.

Agreements Due and status of others:

- 2 trail landowner agreements are under review to be renewed as the property owners have changed therefore previous agreements are no longer valid. Staff have prepared new agreements and are awaiting a response from landowners. Staff are investigating the possibility of registering these agreements on title to prevent this going forward.
- Staff are actively working on the following agreements:
 - McKechnie Pharmacy Agreement
 - W.E. Thompson Agreement
 - Upper Park Inverhuron Agreement
 - Kincardine Yacht Club and Lighthouse Agreement
 - Kincardine Arts Centre Agreements (4)
 - o Tiverton Knox Presbyterian Church Parking Agreement
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Submitted by: Jayne K. Jagelewski, Director of Community Services