

Quarterly Update Report

Title: Q3 2024 Community Services Quarterly Report

Report Number: -2024-14

Meeting Date: Wednesday, October 23, 2024

Parks and Facilities:

Facilities Division:

- Facilities staff at the Davidson Centre successfully supported several major events such as the Bruce Power Fun Fest and Kennedy Memorial Service.
- The Davidson Centre Ice was installed on the last week of July with rentals commencing the beginning of August. The DC ice attracted several hockey schools this August, with 1 being a new booking.
- Ice at the Tiverton Sports Centre was installed in the first week of September, with rentals commencing on September 16th.
- Significant plumbing work was done at the DC pool during the September pool shutdown. Facilities staff re-plumbed the main hot water feed from the boiler, as well as several key water feeds to the pool pump as part of pool preventative maintenance.
- The Facilities Division closed 112 work orders during Q3, several of which were public requests for service, while others were internally generated or generated through indoor user groups.

Parks Division:

- Staff in the Parks Division supported 20 special events during Q3 with park preparation, equipment delivery, and refuse collection/washroom cleaning. These events include some of Kincardine's larger festivities such as the Scottish Festival, Gathering of the Bands, Kincardine Fall Fair, and Canada Day.
- Parks staff completed the outstanding KIPP Trail signage installations, in partnership with the volunteers of the Trails working group. The KIPP trail is now signed along the entirety of the route from Kincardine to Inverhuron.

- This September, the Parks team partnered with Kincardine's outdoor soccer users (Kincardine Minor Soccer and Kincardine Adult Soccer Association) who provided funding support for topdressing work at Bruce Ave Field 1.
- The Parks Division closed 68 work orders during Q3, several of which were public requests for service, while others were internally generated or generated through outdoor user groups.

Update on Capital Projects

- Tiverton Sports Centre New HVAC: This project has been completed, there is now A/C throughout the dressing rooms and lobby area. Heating has been converted to natural gas. Project completed on budget.
- Kincardine Library Washroom Renovation: The contractor has continued construction through Q3. Completion is projected for early Q4.
- Building Condition Assessments: B.M Ross has completed the site surveys of our municipal facilities and staff are awaiting receipt of the draft report for review.
- Tiverton Splash Pad: Construction has begun and will be completed early Q4.
- Birchwood Public Walkway: Staff completed the installation of a trail staircase at Birchwood Ave. This project was completed under budget using in-house resources.
- Pool LED Lighting: All pool lighting has been retrofitted to LED fixtures. These fixtures are more energy efficient and meet the lamination recommendations set by the lifesaving society. This project was completed under budget.
- Pool Make-up Air HVAC Unit: This replacement project was awarded in late Q3, with installation expected near the end of Q4 2024.
- Whitney Crawford Furnaces: The WCCC had 2 oil furnaces replaced with natural gas units. This project was completed within budget.
- Park Bleachers: New bleachers were purchased and delivered for various sports fields in the Municipality. Five new bleachers were procured to replace older wooden units that did not meet OBC requirements. Project on budget.
- Davidson Centre Track Viewing Area: Drawings for an accessible ramp and viewing area have been circulated to the Accessibility Advisory Committee and construction is slated to begin in early Q4.
- Cityworks: Parks and Facilities staff have begun the implementation process for the Cityworks platform. The implementation will be on-going until late Q2 of 2025.
- Tiverton Sports Centre Washroom FADS Upgrade: Staff have retained architectural services to conduct a feasibility study on the best path forward for accessibility

upgrades to the washrooms in the Tiverton Sports Centre. The recommendations will be shared with the AAC prior to developing a construction plan.

- Staff continue to work with Garlands in determining a suitable approach for the repainting of the top of the lighthouse to repair previous peeling. To date, costs have been in the vicinity of \$250,000 including scaffolding. Investigations as to alternative applications are currently being reviewed and staff anticipate an update in the coming months. This is significantly more than the original budget of \$175,000. Due to the heritage significance and the fact that there are air circulation considerations, staff will develop the most suitable repair moving forward.
- Davidson Exterior Ramp: This project has been paused due to the concerns of the structural integrity of the ramp decking. Currently an engineering firm is assessing the structure and working on drawings to rectify. This ramp is original to the facility which is approaching 50 years. As a reminder \$75,000 was budgeted for this project. Staff will be presenting in the coming months a preferred path forward.

Recreation and Programs:

| Aquatic Programming | Q3 2023 | Q3 2024 |
|------------------------------------|----------------|--|
| Swimming Lesson Registration | 66% Capacity | 72% Capacity |
| Total Number of Visits to the Pool | 10,877 | 9,257 (shut down in 2024 for one week) |
| Total Number of Health Club Visits | 3,800 | 4,101 |

| Dry-land Programming | Q3 2023 | Q3 2024 |
|------------------------------------|----------------------|------------------------------|
| Landfit | 271 | 193 (summer classes reduced) |
| Aquafit | 668 | 754 |
| Indoor Pickleball | 352 | 216 (summer options reduced) |
| Drop-in Gym | 5 (resumed Sept 28) | 117 (resumed Sept 3) |
| KinderGym | 13 (resumed Sept 25) | 100 (resumed Sept 7) |
| Outdoor Pickleball Passes | 7 | 4 |
| Public Skate | 362 (resumed Aug 8) | 419 (resumed Aug 26) |
| Huff n Puff Hockey | 70 (resumed Sept 19) | 45 (resumed Sept 24) |
| Home Alone and Babysitting Courses | 46% Full | 75 % Full |
| Facility Permits | 288 | 309 |
| Customer Service Inquiries | 13,902 | 11,944 |

Recreation and Programming

- Administrative Assistant – Recreation position was successfully recruited, and Victoria Lammie joined the team on July 8, 2024.
- In partnership with the Lake Huron Coastal Centre, a Coastal Conservation Youth Corps camp was delivered the week of July 15th for 12 local youth who participated in coastal habitat rehabilitation, water quality monitoring and protection, practices for building sustainable communities and a beach cleanup. A \$5,000 grant from Bruce Power's Environment and Sustainability Fund assisted with the expenses for this program.
- Four volunteers were recruited and trained for the Beach Blazer pilot program which began the week of June 24th and continued until September 2nd, 2024. This pilot program had volunteers on Station Beach for 1-2 hours a day engaging with beach goers about water safety, specifically about the dangerous currents and factors to consider for a safe beach experience.
- Station Beach was selected as one of six pilot locations for the Lake Huron Coastal Centre to provide a beach cleanup station to give beach goers with simple tools and trash bags to conduct beach clean ups. Feedback from the public was well received and the station did not experience any vandalism. Supplies were stocked by local volunteers.
- Manager of Recreation met with the Executive Director for Kincardine Community Living for a discussion about potential ways our organizations could partner to deliver programming and provide access to services.
- Summer Day Camp had 985 campers over an 8-week span. With 25 staff members and 62 volunteers on hand, we had a very successful summer with lots of new memories and friendships made. This summer saw our first specialty camp in partnership with the Nuclear Innovation Institute which had 25 participants engaged in the world of STEM (Science, Technology, Engineering, and Math) for a week in July.

Parks and Facilities Training

- Playground Practitioner Training: 1 parks staff person attended the 5-day Registered Playground Practitioner Course through O.P.A.

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Submitted by: Jayne K. Jagelewski, Director of Community Services

Report Approval Details

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This report and all of its attachments were approved and signed as outlined below:

Roxana Baumann

Jillene Bellchamber-Glazier

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