

# Quarterly Update Report

**Title:** Q1 2024 Community Services Quarterly Update

**Report Number:** Community Services Quarterly Report-2024-04

**Meeting Date:** Wednesday, April 24, 2024

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## **Parks and Facilities**

- Free menstrual products are now available in select washrooms at the Davidson Centre as well as the Tiverton Sports Centre. The Davidson Centre dispenser is installed, and the Tiverton arena will follow for the next ice season. This complements the existing Victoria Park washroom facility.
- The ice at the Tiverton Arena was removed April 2. The Arena floor is now being used for lacrosse and indoor baseball rentals.
- Staff have begun to transition from the Facilities Division to Parks. A complement of 3 full-time staff, and 1 seasonal park attendant have begun parks duties. These duties include seasonal preparation of our parks and fleet, mower pre-season maintenance, sand clearing at Station Beach, and hazard tree removal.
- Staff will be meeting with the consultant that is reviewing the Parks Shop Review. Preliminary discussions have been conducted and a site meeting has been completed.

## **Update on Capital Projects:**

- In Q1 of 2024 the following capital projects have been successfully completed and staff have received the final delivery.
  - 9592: Health Club Flooring Replacement.
  - 9706: New Tables and Carts for the Davidson Centre.
  - 9797: New Ice Edger for the Davidson Centre.
  - 9636: New Loader Arms and Bucket for Parks.
  - 9209: New Skid Steer for Parks.
  - 9030: Medical Centre HVAC Install

- In Q1 of 2024 the following projects have been commenced or are in progress and are at various stages of completion:
  - 9634: Tiverton Splash Pad – The project has been tendered and staff, in consultation with the Tiverton Lions Club, have selected a winning bidder. The award will be before Council on April 24.
  - 9638: Kincardine Library Washrooms Renovations: The project is out for tender, with award and construction anticipated for Q2/Q3 of 2024.
  - 9615: Birchwood Walkway - Drawings have been finalized for the construction of steps along the Birchwood Walkway.
  - 9610: Special Event Picnic Tables – 40 new picnic tables have been procured and are under construction. Four accessible special event picnic tables have been procured and will be constructed in accordance with FADs.
  - 9640: Bleacher Replacement – 8 new aluminum bleachers have been procured. These bleachers will feature a back rest and safety guard. Staff are currently working with the contractor to organize delivery, which is expected Q2 of 2024.
  - 9644: Victoria Park Plans – Staff have met with the design firm several times over Q1 of 2024. The contractor is finalizing designs for presentation at public engagement sessions in Q2/ early Q3.
  - 9278: Zero Turn Mower – The new park’s zero turn mower has been procured and staff are awaiting delivery. Delivery is expected for mid-April, and this equipment will be in service for the 2024 mowing season.
  - 7460: Marina Dredging —Has been awarded and will take place from May 1 to May 25, during this time the Marina Public Launch Ramp will be closed to the public.

### Recreation and Programs

Aquatic Program	Q1 2023	Q1 2024
Swimming Lesson Registration	82%	65% *
Total Number of Visits to the Pool	13,239	16,219
Total Number of Health Club Visits	3,624	6,637

\*Swimming Lessons Registration appears to have a decrease in Q1 from 2023. However more classes have been added with an additional two instructors on select nights. There are additional spots in the classes such as offering 8 spots versus 6 in our levels 5-10 programming, parent and tot evening classes as well as our morning programming.

Dry-land Program	Q1 2023	Q1 2024
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Landfit	398	602 *
Indoor Pickleball	901	1447
Drop-in Gym	585	505 **
Kindergym	821	619 **
Outdoor Pickleball Passes	0	0
Public Skate	1,798	1,295 **
Huff n Puff Hockey	372	603
Archery	18	40
Adult Volleyball	180	229
Badminton	n/a	32
Home Alone Babysitting Courses	100%	46%
Facility Permits	310	436
Customer Service Inquiries	15,062	12,852

\*Land Fit numbers saw a significant increase from 2023 due to the resources spent advertising the program in the newspapers and a fairly significant social media campaign. Also, the department has acquired have excellent instructors who have a strong following of participants.

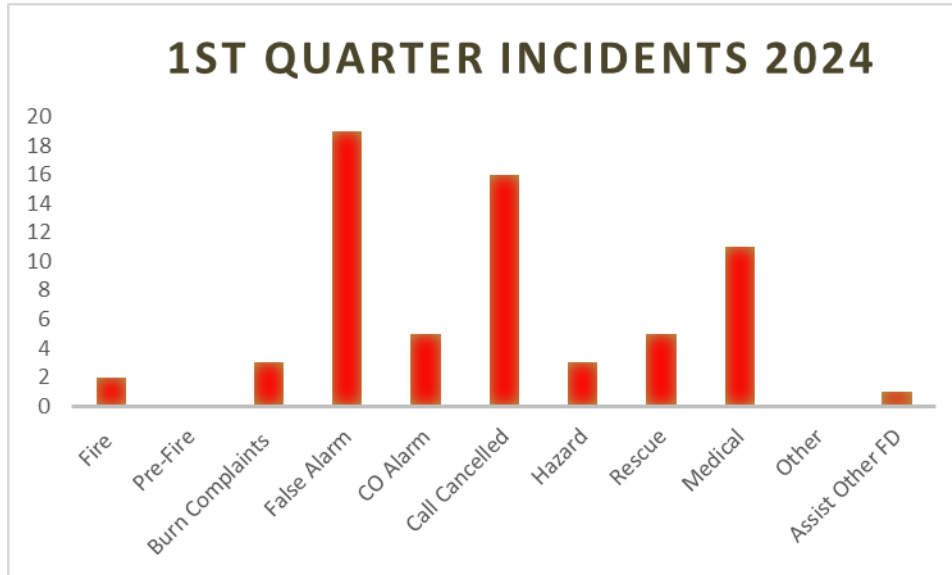
\*\*Drop-In gym, kindergym and public skate saw decreased users in Q1 this could be contributed to a warmer than usual Q1 and more people were outside enjoying their leisure pursuits as opposed to inside.

- A new stepper and a new treadmill were purchased for the health club.
- Kincardine received a \$5,000 grant through Bruce Power's Environment & Sustainability Fund for the Coastal Conservation Youth Corps Program in 2024. This program for youth aged 13-18 will be led by the Lake Huron Centre for Coastal Conservation and will focus on dune restoration, invasive species removal, shoreline surveys, plant identification, beach clean-ups, etc. This will take place July 15-19. If successful, staff may consider this as part of the 2025 Operating Budget.
- Community Services was successful in receiving two Spruce the Bruce Grants through the County of Bruce for new community signage in 2024. The Whitney Crawford Community Centre and Dunsmoor Park will see new signage this year.
- Recruitment of 24 summer camp staff. Camp coordinators start May 6<sup>th</sup> with remaining staff onboard by June 1<sup>st</sup>.
- Hosted successful Family Day activities consisting of swimming, skating and drop in gym.
- Summer camp registration was very successful with 100% registration. Staff are managing waitlists over the next few months.
- Thanks to our generous community sponsors we were able to offer 13 sponsored skates and 11 sponsored swims in Q1.

## Fire Services:

### Incidents

- Between January 1 and March 31, 2024, KFES responded to 65 incidents.
- Total responses for 2024 are 65, 32 more than for the same date in 2023.



Fire Safety	2023	2024
Inspections	23	11

### Projects

- KFES took possession of the new pumper (unit 12-2) on January 31, 2024. Some training with the new truck has begun. However, some of the components are on backorder. The vendor is hoping to have all backordered items in by May 1, 2024, at which time the truck will be delivered back to the vendor to get completed. The new 2-way mobile radio has been installed and programmed.

Some of the former equipment from the old pumper has been transferred over onto the new pumper, unit 12-2.

- Co-Chiefs Simmons & Cottrill have met with vendors/subject matter experts to discuss KFES needs for radio communication upgrades. It was identified that department existing radio equipment could be “mapped” to identify areas that the radio system does not reach/cover. The information from that report will help KFES procure the right replacement equipment and provide a robust system and ideally provide the best coverage. Next step is to get the RFP written for this project.
- Co-Chiefs Simmons & Cottrill have met with a number of vendors/subject matter experts to discuss KFES needs for a replacement breathing air compressor. These meetings have provided technical details that will assist the Chiefs in writing the RFP.

## **Emergency Management**

- Solar Eclipse (April 8<sup>th</sup>, 2024) – Kincardine Emergency Management engaged with Emergency Management Ontario, Bruce County Emergency Management, Ministry of Health, among other experts in proper education and preventative measures to lessen any preventable injuries while still being able to enjoy the eclipse for the employees and the public. These groups were engaged through Strategic Initiatives as well as Health and Safety.
- Red Cross reservists located within Municipality of Kincardine – A collaborative effort between the County, Red Cross, and lower tier municipalities has Emergency Management contacting local groups that typically are helping the community to join Red Cross as local reservists. The Kincardine Lions Club and Kincardine Rotary Club have been engaged.

## **Community Services Training Completed in Q1:**

### *Fire Services*

- Twenty-seven training sessions were conducted in Q1. Twenty-five subjects were covered for a total of 811 staff hours.
- Members attended outside training and certification courses such as Fire & Life Safety Educator I and Fire Officer IV

### *Emergency Management*

- Petroleum Emergency Awareness Workshop - Primary CEMC attended on February 23<sup>rd</sup> learning about abandoned oil and gas wells.

### *Programming Division*

- Customer Service Training

### *Facilities Division*

- Legal Awareness 1
- 4 Full-time staff received Basic Refrigeration training.
- Safe Ice Resurfacers Operating Training – Kincardine hosted this training that included inviting surrounding communities.

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