REPORT TO: SAUGEEN MOBILITY & REGIONAL TRANSIT BOARD OF DIRECTORS

MEMBER CAOS, CLERKS AND COUNCILS

FROM: ROGER COOK, MANAGER

DATE: APRIL 22, 2019

REPORT: RAC2019-13

SUBJECT: 2019 FIRST QUARTER OPERATIONAL REPORT

REPORT:

Attached please find 2019 vs 2018 ridership statistics and actual versus budget financial statistics to March 31, 2019.

Overall ridership to March 31 is down .81% to 7189 rides from 7248. User fees have totaled \$89,640.15, down 3.03% from \$92,462.75 in the first quarter of 2018. Average revenue per ride has been \$12.47, down 2.28% from \$12.76 a year ago. (Ridership Oct 1, 2018 to March 31, 2019 is up 11.68%.)

Individual rides have totaled 6280 including 694 attendant rides and 64 rides from South Bruce for Home and Community Support Services. This is up 2.31% from 6138 individual rides in 2018.

Group excursion rides have totaled 905, down 18.54% from 1111 a year ago.

Inclement weather at the end of January and beginning of February closed SMART for several days and had a noticeable effect on both individual and group rides.

Financially, SMART is managing. As of this writing, all partners have paid their interim contributions and Kincardine has paid their final installment. The MTO baseline local revenue requirement is not an issue since municipal contributions will exceed the baseline in 2019.

MTO Gas Tax funding of \$718,815 for 2019 has NOT been received. This is costly as SMART is incurring borrowing costs associated with the as yet unfunded final 2018 operating deficit. MTO funding is customarily received in late March and early April. This delay is inexplicable and distressing.

Expenses to March 31 have totaled \$430,530.20, up 16.5% compared to 2018 expenses of \$369,632.81. The gross operating deficit was \$340,890.05 compared to \$277,189.81 a year ago. Wages and benefits are up 25% in aggregate but this is mostly due to the change to a bi-weekly payroll cycle which has distorted the comparison.

SMART currently has no new vehicles on order although at least 3 vans will need to be purchased this year.

RECOMMENDATION:

I recommend this report be approved and sent to member councils.

Respettfully submitted,

Roger Cook Manager

RIDERSHIP STATISTICS SUMMARY - January 1 to March 31, 2019

| | JAN | FEB | MAR | APR | MAY | มบห | JUL | AUG | SEP | ост | NOV | DEC | TOTAL | CHANGE |
|--------------------|---------------------|---------------------|---------------------|----------|----------|---------------|----------|-----|----------|---------------|----------|----------|---------------------|---------|
| Arran-Elderslie | 128 172 | 115 156 | 138 190 | | | | | | | | | | 381 518 | -26.45% |
| Brockton | 215 187 | 231 285 | 344 355 | | | | | | | | | | 790 827 | -4.47% |
| Chatsworth | 113 91 | 110 146 | 160 140 | | | | | | | | | | 383 377 | 1.59% |
| Hanover | 659 620 | 5 72 561 | 691 641 | | | | | | | | | | 1922 1822 | 5.49% |
| Huron-Kinloss | 125 187 | 121 147 | 237 215 | | | | | | | | | | 483 549 | -12.02% |
| Kincardine | 225 184 | 263 257 | 263 260 | | | | | | | | | | 751 701 | 7.13% |
| Saugeen Shores | 474 472 | 463 478 | 577 469 | | | | | | | | | | 1514 1419 | 6.69% |
| Southgate | 20 61 | 63 33 | 58 60 | | | | | | | | | | 141 154 | -8.44% |
| West Grey | 206 241 | 208 219 | 346 239 | | | | | | | | | | 760 699 | 8.73% |
| SUB-TOTALS | 2165 2215 | 2146 2282 | 2814 2569 | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 | 0 | 0 | 7125 7066 | 0.83% |
| Grey-Bruce STS | 0 0 | 0 0 | o 0 | | | | | | | | | | 0 0 | |
| HCSS - out of area | 20 12 | 20 20 | 24 27 | | | | | | | | | | 64 59 | |
| OTHER | 0 0 | 0 0 | 0 123 | | | | | | | | | | 0 123 | |
| TOTALS | 2185 2227 | 2166 2302 | 2838 2719 | 0 | 0 | 0 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7189 7248 | -0.81% |

SAUGEEN MOBILITY

and REGIONAL TRANSIT

2019 OPERATIONAL BUDGET vs ACTUAL as at March 31, 2019

| | | AUDITED 2018 1 Mar 31 | BUDGET 2019 | UNAUDITED 2019 at Mar 31 | ACTUAL vs BUDGET 25% | 2019 vs 2018 |
|---|--|-----------------------------|------------------------------|--------------------------------|----------------------------|--------------------|
| Individual F Group F | - Lanceston - Lanc | 6138 1111 | 25300 7200 | 6280 905 | 24.82% 12.57% | 102.31% 81.46% |
| REVENUE | | | | | | |
| Municipal funding | | | | | | 400.000 |
| Arran-Elderslie | \$ | 24,000 | \$ 48,466.48 | \$ 24,000 \$ 40,000 | 49.52% 46.30% | 100.00% 100.00% |
| Brockton Chatsworth | \$ \$ | 40,000 20,000 | \$ 86,385.28 \$ 40,028.70 | \$ 40,000 \$ 20,000 | 49,96% | 100.00% |
| Hanover | \$ | 70,000 | \$ 137,054.90 | \$ 70,000 | 51.07% | 100.00% |
| Huron-Kinloss | \$ | 23,000 | \$ 52,893.83 | \$ 23,000 | 43 48% | 100.00% |
| Kincardine | \$ | 40,000 | \$ 78,891.88 | \$. | 0.00% | 0.00% |
| Saugeen Shores | \$ | 65,000 | \$ 113,984.28 | \$ 65,000 | 57 03% | 100.00% |
| Southgate | \$ | 15,000 | \$ 26,332.17 | \$ 15,000 | 56.96% | 100.00% 95.47% |
| West Grey | \$ | 40,000 | \$ 75,962.48 | \$ 38,189 | 50.27% | 95.47% |
| Sub-total | \$ | 337,000 | \$ 660,000.00 | \$ 295,189 | 44.73% | 87.59% |
| Municipal contracts | | | | | | |
| User fees - Individuals | \$ | 85,855 | \$ 350,000.00 | \$ 86,342 | 24.67% | 100.57% |
| User fees - Group Excursions | \$ | 6,608 | \$ 44,000.00 | \$ 3,298 | 7.50% | 49.91% |
| User fees - School Transportation | \$ | | \$ - | \$ - \$ 1,969 | 49.23% | 105.01% |
| Donations Other | \$ \$ | 1,875 248 | \$ 4,000.00 \$ 2,000.00 | \$ 1,969 | 49.23% 19.65% | 158.47% |
| Other | Φ | 240 | 2,000.00 | * 000 | | |
| NET LOCAL REVENUE | \$ | 431,586 | \$ 1,060,000.00 | \$ 387,191 | 36.53% | 89.71% |
| MTO BASELINE 'EXPENDITURE' | \$ | 486,278 | \$ 496,004.00 | | | |
| EXPENSES | | | | | | |
| Audit - not an eligible MTO expense | \$ | * | \$ 14,000.00 | \$ | | 24.2424 |
| Advertising & Website | \$ | 3,850 | \$ 10,000.00 | \$ 2,349 | 23.49% | 61.01% -112.90% |
| Bad debts & Collection | \$ | (279) 200 | \$ 4,000.00 \$ 2,000.00 | \$ 315 \$ 530 | 7.88% 26.50% | 265.00% |
| Bank charges Credit/Debit Card charges | \$ \$ | 303 | \$ 2,000.00 | \$ 501 | 25.05% | 165.35% |
| Interest | \$ | 166 | \$ 1,500.00 | \$ 1,154 | 76.93% | 695.18% |
| Insurance - liability & property | \$ | 1,890 | \$ 5,000.00 | \$ 1,630 | 32.60% | 86.24% |
| Legal | S | | \$ 3,000.00 | \$ - | | |
| Membership fees | \$ | 2,384 | \$ 2,500.00 | \$ 2,523 | | 105.83% |
| Driver Miscellaneous | \$ | 256 | \$ 6,000.00 | \$ 839 | 13.98% | 327.73% |
| MTO Liason | 5 | | \$ 8,000.00 | \$ 3,901 | 26.01% | 133.00% |
| Office Supplies & Postage | \$ \$ | 2,933 939 | \$ 15,000.00 \$ 20,000.00 | \$ 3,901 | | 316.72% |
| Computer System Office Rent | \$ | 1,540 | \$ 7,000.00 | \$ 1,564 | | 101.56% |
| Telephones | \$ | 4,388 | \$ 27,000.00 | \$ 8,021 | | 182.79% |
| Travel, Meals, Parking, etc Vehicles | \$ | 154 | \$ 2,000.00 | \$ 469 | 23 45% | 304.55% |
| Fuel - cost less federal rebate | \$ | 45,851 | \$ 200,000.00 | \$ 39,196 | 19.60% | 85.49% |
| Insurance | \$ | 12,222 | \$ 50,000.00 | \$ 13,229 | 26.46% | 108.24% |
| Licenses | \$ | | \$ 5,000.00 | \$ | | 405 400/ |
| Maintenance | \$ | 28,126 | \$ 110,000.00 | \$ 29,654 | 26.96% | 105,43% |
| Wages & Benefits Group Benefit Plan | \$ | 7,545 | \$ 40,000.00 | \$ 8,677 | 21 69% | 115.00% |
| Drivers | \$ | 178,509 | \$ 886,000.00 | \$ 217,660 | | 121.93% |
| Office | \$ | 42,693 | \$ 200,000.00 | \$ 61,539 | 30 77% | 144,14% |
| Statutory Benefits & EHT | \$ | 28,547 | \$ 140,000.00 | \$ 33,805 | 24 15% | 118.42% |
| NET EXPENSES | 5 | 362,217 | \$ 1,760,000.00 | \$ 430,530 | 24 46% | 118.86% |
| NET OPERATING SURPLUS (DEFICIT) | \$ | 69,369 | -\$ 700,000.00 | -\$ 43,339 | 6,19% | -62.48% |
| Provincial Gas Tax Funding - operating | 5 | (69,369) | \$ 700,000.00 | | | |
| NET SURPLUS (DEFICIT) | \$ | * | \$ v | -\$ 43,339 |) October | |