Dear Colleagues:

Municipal human resources specialists, the Ontario Association of Chiefs of Police, the Ontario Association of Paramedic Chiefs, the Ontario Association of Fire Chiefs, AMO staff, and senior management of the Workplace Safety and Insurance Board (WSIB) worked together to develop a Mental Stress Injury Claim Journey. This is the first WSIB guide of its kind for municipal employers.

The intent of this living document is to help municipal employers, and their staff, understand the importance of workplace health and safety prevention, your responsibilities as an Ontario business, and what you can expect from the WSIB when a mental stress injury claim is registered with them.

We encourage you to review the guide and use it to inform your daily practices and process around mental stress injury claims. It contains expected timelines and who to contact when needed, along with linked WSIB policies and programs at your fingertips. The WSIB is also a sponsor at the AMO Conference in Ottawa and will have a booth in the tradeshow should you wish to follow up directly with them with questions.
On behalf of AMO, Amber and I would like to thank the WSIB and all the members of the Task Force for their hard work, input and great assistance over the last 18 months in creating this document.

Sincerely,

Monika Turner  
Director of Policy

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