



THE CORPORATION OF THE MUNICIPALITY OF KINCARDINE

Subject: Public Safety Answering Point Agreement

Report Number: Emergency Services-2022-01

Meeting Date: Monday, January 24, 2022

Recommendation: That the Clerk place a by-law on the Council agenda as a Matter Arising to authorize the Municipality of Kincardine to enter an agreement with Bruce County for the provision of Primary Public Safety Answering Point (PPSAP) services.

Date to be considered by Council: Monday, January 24, 2022

Report Summary:

The County of Bruce wishes to formalize the existing agreement for providing Primary PSAP services for the Municipality of Kincardine.

Origin:

Existing Policy: Bell Canada General Tariff 1400 and CRTC 6716

Background/Analysis: Ontario has adopted 9-1-1 as a dedicated public emergency reporting contact point. In Bruce County, the County has the responsibility to contract a service provider to receive initial 9-1-1 calls from the public (Primary PSAP) and then route them to the appropriate emergency service dispatch provider (Secondary PSAP). It is the responsibility of the Municipality to contract appropriate service provider(s) to operate Secondary PSAP operations for emergency services. In the Municipality of Kincardine, through various agreements already in place we have OPP communications as the SPSAP for police, London CACC (Central Ambulance Communications Centre) for EMS, and Tillsonburg Fire Communications for fire.

The costs to the Municipality of Kincardine to access the services of the Primary PSAP are already included in the county levy. The completion of the proposed agreement only serves to formalize and document the responsibility for service provision.

Corporate Strategic Plan 2020-2025: CW 7: Enhance community safety and wellbeing in the Municipality of Kincardine
CW 8: Protect lives and property from emergencies due to dangerous conditions created by people or by the environment.

Financial Implications: Included in the overall County tax levy

Attachments: Bruce County 9-1-1 Services